

REPORT

Audit report: H.C.H. Investments Pty Ltd

Date/s of audit: 13/06/2018

Date report created: 29/06/2018

Organisation details

Organisation's legal name: H.C.H. Investments Pty Ltd

Trading name/s: Knights College

RTO number: 41269 CRICOS number: 03543M

Audit team

Lead auditor: PENNA,lan

Assistant/s: N/A

Audit details

Application number/s: CHGCRI0003174, ADDCRI0003319

Audit number: AUDREC0008302

Audit reason Application - change CRICOS - new site, increased capacity and

additional course.

Address of site/s visited: 16D, 77-79 Ashley Street, Braybrook VIC 3019

Suite 2 Ground Floor 62 Robinson Street, Dandenong VIC 3175

Date/s of audit: 13/06/2018

Organisation's contact for audit: Mr Hussein Ahmed CEO

usayn@live.com.au 0421 927 061

Original finding at time of audit

Audit finding: Compliant

Report completed by: PENNA, Ian

| Practice | National Code 2018 | Finding |
|----------------------------|--------------------|-----------|
| Support and Progression | 6.6 | Compliant |
| Training and Assessment | 11.1, 11.2 | Compliant |

Background

H.C.H Investments Pty Ltd (the provider) was first registered 7 September 2015 as a Registered Training Organisation (RTO).

On 27 September 2016, H.C.H Investments Pty Ltd was granted CRICOS Registration.

Both owners Hussein Ahmed and Hassan Ahmed have 12 years' experience in the security industry, and have increased the RTO's scope to include Early Childhood Education qualifications.

Summary of organisation and management structure:

- CEO Hussein Ahmed
- COO Hassan Ahmed.

Scope of VET registration:

- CHC30113 Certificate III in Early Childhood Education and Care
- CHC50113 Diploma of Early Childhood Education and Care
- CHC33015 Certificate III in Individual Support
- CPP20212 Certificate II in Security Operations
- CPP30411 Certificate III in security Operations.

Scope of CRICOS registration:

- CPP20212 Certificate II in Security Operations
- CHC50113 Diploma of Early Childhood Education and Care.

Suburb and state of all delivery locations:

- 16D 77-79 Ashley Street, Braybrook VIC 3019
- Suite 2 Ground Floor 62 Robinson Street Dandenong VIC 3175 (proposed).

Third party usage:

• The provider does not use third parties.

Core clients/target groups:

- Unemployed job seekers
- Overseas students.

Training Revenue:

- Government funded (Skills First VIC)
- Fee for service.

Total number of current enrolments as at audit date:

• 50.

The provider has applied to add the *CPP30411 Certificate III in security Operations* course to its CRICOS registration, and to deliver its security courses (CPP20212 and CPP30411) from the following additional delivery site:

Suite 2 Ground Floor 62 Robinson Street Dandenong VIC 3175 (max capacity 75)

The provider's original application sought to add an additional site in Dandenong which has now been replaced with a different site still in Dandenong (above). The provider had also planned to add an extra delivery site attached to its Braybrook office but was unable to make this site available in time for the audit.

In preparing the audit report, consideration has been given and reference made, where relevant, to:

- Information provided by students as part of a student survey or interview.
- Information provided directly by H.C.H. Investments Pty Ltd to ASQA
- Existing information and records held by ASQA concerning H.C.H. Investments Pty Ltd
- Information provided to ASQA's auditors and documentation reviewed during the site audit of H.C.H. Investments Pty Ltd conducted on 13 June 2018.
- Other publically available information including but not limited to, information published on the organisation's and third party websites.

Audit Sample

| Code | Training products | Mode/s of delivery / assessment* | Current enrolments |
|----------|--|----------------------------------|--------------------|
| CPP20212 | Certificate II in Security Operations | Face to Face | 26 |
| CPP30411 | Certificate III in Security Operations | Face to Face | 0 |

^{*}Apprenticeship, Traineeship, Face to face, Distance, Online, Workplace, Mixed, Other (specify)

Interviewees

| Name | Position | Training products |
|----------------|-------------------|-------------------|
| Hussein Sheikh | CEO | All |
| Hassan Sheikh | COO | All |
| Abdul Ali | Marketing Manager | All |
| | | |

About this Report

This report details findings against the *National Code of Practice for Providers of Education and Training to Overseas Students 2018* (National Code). If non-compliance has been identified, this report describes evidence of the non-compliance.

Where non-compliance has been identified, the provider is accountable for identifying and correcting non-compliant practices and behaviours, particularly those that have had a negative impact on learners.

Correcting non-compliance may require:

- correcting a process or system that has led to the non-compliance, and implementing a revised process or system
- identifying the impact on learners and carrying out remedial action for current and past learners